

**Compliance Team – Health Records**

Kestrel House  
Hellesdon Hospital  
Drayton High Road  
Norwich  
Norfolk  
NR6 5BE

Tel: 01603 421687  
Fax: 01603 421411

## FOI REQUEST NUMBER 59 2015

### Request:

Please can you provide the following information under the freedom of information act:

The number of qualified nurses working on a temporary (Agency) basis at the Trust on 1st December 2014, divided into:

- RGN – Registered General Nurse
- RMN – Registered Mental Nurse
- RNLD – Registered Nurse Learning Disabilities

Please do not include bank staff.

### Response:

Thank you for your recent request under the Freedom of Information Act, I can confirm the following:-

The Trust does not hold the information you requested. As the staff in question are temporary workers they are supplied as and when requested. We do not hold within our systems the split of qualifications and information on a daily basis.

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at [www.ico.gov.uk](http://www.ico.gov.uk)

