

Compliance Team – Health Records

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FOI REQUEST NUMBER 51 2015

Request:

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the's organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

1. **Contract Title:**
2. **Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance**
3. **Existing/Current Supplier:**
4. **Hardware Brand:** Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc
5. **Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.)** the brand name relating to the contract.
6. **Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)**
7. **Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)**
8. **Contract Expiry Date:**
9. **Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**
10. **Brief Contract Description:** I require a brief description of the service provided under this contract.
11. **Internal Contact:** (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include there full name, job title, direct contact

number and direct email address.)

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

I don't understand how the contract annual spend will take long as 18 hours to locate the information as i feel this should be held electronically or maybe you could ask the suppliers for this? Also for the Storage Area Network contracts can you please split these?

What are the dates for the contract?

As you previously stated it will take over time limit to gather information for the spend can you just provide me a approx/estimated spend for this?

Response:

Thank you for your recent request under the Freedom of Information Act. I apologise for the delay in responding to you. I can confirm the following:-

1	Contract Title:
2	Contract Type:
3	Existing/Current Supplier:
4	Hardware Brand:
5	Operating System / Software(Platform):
6	Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)
7	Contract Duration:
8	Contract Expiry Date:
9	Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10	Brief Contract Description: I require a brief description of the service provided under this contract.
11	Internal Contact:

1	Contract Title:
2	Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance
3	Existing/Current Supplier:
4	Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc
5	Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract.
6	Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)
7	Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)
8	Contract Expiry Date:

9	Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	None
10	Brief Contract Description: I require a brief description of the service provided under this contract.	Virtual
11	Internal Contact:	Mr To 01473
1	Contract Title:	Virtual
2	Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance	Virtual
3	Existing/Current Supplier:	VCE
4	Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc	Cisco Stora
5	Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract.	VMwa
6	Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)	Due this w collat
7	Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)	Rollin
8	Contract Expiry Date:	Ongo
9	Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	None
10	Brief Contract Description: I require a brief description of the service provided under this contract.	Virtual
11	Internal Contact:	Mr To 01473
1	Contract Title:	Stora
2	Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance	Stora
3	Existing/Current Supplier:	VCE
4	Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc	Cisco Stora
5	Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract.	Wind
6	Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)	Due this w collat
7	Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)	Rollin
8	Contract Expiry Date:	Ongo
9	Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)	None
10	Brief Contract Description: I require a brief description of the service provided under this contract.	Virtual
11	Internal Contact:	Mr To 01473

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at www.ico.gov.uk.

I have passed on your query to the ICT Department who have provided me with the below response:-

With respect to the splitting of the Storage Area Network contracts it is not possible for us to split this up since our supplier provides the SAN, Servers and Networking all as one package – it is actually one of the main selling points of the system that these are all integrated into one system.

<http://www.vce.com/products/converged/vblock/system-300>

The average annual spend with Block Solutions is £164.6k

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I confirm the end date is 31/12/2015 in relation to the V Block contract.

Are previously confirmed in our email of the 15th May 2015 the average annual spend with Block Solutions is £164.6k.