

Compliance Team – Health Records

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FOI REQUEST NUMBER 2015

Request & Response

I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
 - Managed
 - Installation
 - Cabling
1. Existing Supplier: Who is the current supplier for each contract? **Cisilion (cisco smartnet supplier)**
 2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? **£50,232.35**
 3. Number of Users: **Contract covers specific devices rather than number of users. However, the network is used by approximately 4,000 staff.**
 4. Number of Sites: The number of sites where equipment is supported by this contract. **25 (Cisco sites only)**
 5. Contract Type: **Maintenance and support (break/fix)**
 6. Hardware Brand: What is the hardware brand of the LAN equipment? **Cisco and HP. The support contract only covers the Cisco equipment, the HP equipment uses manufacturer's warranty.**
 7. Contract Description: Please provide me with a brief description of the overall contract. **This contract provides first line support backed by Cisco Smartnet cover**
 8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract. **1 year**
 9. Contract Expiry Date: When does the contract expire for each contract? **31/03/2016**
 10. Contract Review Date: When will the organisation is planning to review the contract? **It is in review currently**
 11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact

number and email address? **Dave Jones, Service Delivery Manager.**
dave.jones@nsft.nhs.uk. 01603 421421.

If the LAN maintenance is included in-house or managed please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment? **Cisco and HP**
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. **4,000**
3. Number of Sites: Estimated/Actual number of sites the LAN covers. **50 altogether including both Cisco and HP sites**
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?
Dave Jones, Service Delivery Manager. dave.jones@nsft.nhs.uk. 01603 421421.