

Compliance Team – Health Records

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FOI REQUEST NUMBER 310 2015

Request & Response

Thank you for your recent request under the Freedom of Information Act. I can confirm the following:-

In relation to agency and bank workers, could you please confirm the following by staff group (nurses and healthcare assistants)?

1. Between the dates of 23 November 2015 (agency cap implementation) and 4 December 2015, how many shifts, filled by agencies, have been:
 - over the agency cap? = **36**
 - through off-framework agencies? = **0**

2. Please also show the above figure as a percentage of total agency shifts for this period:
 - over the agency cap = **3%**
 - through off-framework agencies

Question	Trust Bank				Agency	
	Substantive registered nurse	Bank only registered nurse	Substantive HCA	Bank only HCA	Registered nurse	HCA
3. Across the last three years, how many hours/shifts has the Trust requested through the Bank and through agencies? Please provide a breakdown, by month, for registered nurse shifts and healthcare assistant (HCA) shifts. – We do not hold this information						

4. How many hours/ shifts were filled over the last three years? Please provide a breakdown by month for registered nurse shifts and healthcare assistant (HCA) shifts. – We do not hold this information.	Substantive registered nurse	Bank only registered nurse	Substantive HCA	Bank only HCA	Registered nurse	HCA
5. How many bank and agency registered nurses and healthcare assistants (HCA) are currently working for the Trust (between September and November 2015)? – We do not hold this information.	Substantive registered nurse	Bank only registered nurse	Substantive HCA	Bank only HCA	Registered nurse	HCA
6. Over the last three years how much has the trust spent on bank and agency nursing? – information is available and will follow	Substantive registered nurse	Bank only registered nurse	Substantive HCA	Bank only HCA	Registered nurse	HCA

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at www.ico.gov.uk.

Additional Response

Thank you for your recent request under the Freedom of Information Act.

In response to Q6 in this request.

6. Over the last three years how much has the trust spent on bank and agency nursing?	Substantive registered nurse	Bank only registered nurse	Substantive HCA	Bank only HCA	Registered nurse	HCA
	£189,807,174	£4,168,561	£73,432,015	£20,171,331	£7,256,842	£5,246,865

Please note that figures relate to total cost from the 1st April 2012 to 31st December 2015. During the last 3 months of 2012 -2013 a number of accounting adjustments were made following the merger between Norfolk and Waveney Mental Health NHS Trust and Suffolk Mental Health NHS Partnership Trust. Therefore we have included these figures to provide more detailed information to you.

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