

Compliance Team – Health Records

Kestrel House
Hellesdon Hospital
Drayton High Road
Norwich
Norfolk
NR6 5BE

Tel: 01603 421687
Fax: 01603 421411

FOI REQUEST NUMBER 300 2015

Request & Response

Thank you for your recent request under the Freedom of Information Act. I can confirm the following:-

1. Local Area Network
 - a. What Manufacturer is your LAN Network? - Mixture of HP and Cisco
 - b. What date does your support contract come up for renewal on the LAN Network? - 31/03/16
 - c. What is the current cost of the LAN Network Support? - £50,232.35
 - d. Which company is the support contract with? - Cisilion
 - e. What procurement route do they use for this, is there a preferred framework - Tender via Crown Commercial Service
2. Phone System
 - a. What Manufacturer is your phone system? - We have both Unify (Siemens) PABX and Cisco
 - b. When date does your support contract come up for renewal on the Phone System? - Unify - 31/03/2016, Cisco – 12/03/2016
 - c. What is the current cost of the phone system Support? - Unify – £28,000 per annum, Cisco - £25,000 per annum
 - d. Which Company is the support Contract with? - Unify – direct with vendor, Cisco – via Cisilion
 - e. What procurement route do they use for this, is there a preferred framework - 3 competitive quotes
3. Storage (SAN)

- a. What Manufacturer of SAN are you using? - EMC as part of a VCE vBlock
 - b. When was the SAN purchased? - 2012
 - c. How Many Virtual Servers are you running? - 380
 - d. What procurement route do they use for this, is there a preferred framework - Tender via Crown Commercial Service
4. Data Centre
 - a. Do you use offsite/Third Party Data Centres? - No
 - b. What Services and how big are the offsite facilities? - N/A
 - c. When are the contracts due for renewal? - N/A
5. Cloud Services
 - a. Do you use third Party Cloud services? - Office 365
 - b. What services are used and what size are these? - Currently Skype for Business as part of the office 365 suite
 - c. When are the contracts due for renewal? - We have Office 365 licenses as part of an Enterprise Subscription due for renewal 1 April 2017
 - d. What procurement route do they use for this, is there a preferred framework – Tender via Crown Commercial Service
6. Contacts
 - a. Who is responsible for ICT in the organisation and what are their contact details? - Darren Adams, Head of ICT
 - b. Who is responsible for ICT Infrastructure in the organisation and what are their contact details? - Dave Jones, Service Delivery Manager

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