

Compliance Team – Health Records

Kestrel House
Hellesdon Hospital
Drayton High Road
Norwich
Norfolk
NR6 5BE

Tel: 01603 421687
Fax: 01603 421411

FOI REQUEST NUMBER 29 2015

Request:

Please see attached Freedom of Information request re: CAMHS Tier 3 on behalf of

Response:

I am writing regarding your request for information, which I received on 21st January 2015. In that request you asked us for details relating to our Child and Adolescent Services.

I can confirm that the Department holds information falling within the description specified in your request. However, we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations and for central public authorities it is set at £450. This represents the estimated costs of one person spending 3 ½ working days in determining whether the Department holds the information, and locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

If you were to make a new request for a more narrow category of information, it may be that we could comply with that request within the appropriate limit, although I cannot guarantee that this will be the case.

In order to be of assistance our Andy Goff, Coastal CAMHS Service Manager has confirmed that he would be happy to speak to someone over the phone to discuss service redesign. Should you wish to do this please provide me with the most appropriate contact and details and I will pass these on to Andy Goff.

We have also attached some information relating to performance which we report to Commissioners on a monthly basis.

If you have any queries about this letter, please contact me. Please remember to quote the reference number in any future communications.

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at www.ico.gov.uk.

The CAMHS data provided below is collated and sent to the commissioners on a monthly basis.
Please see the information provided below each table for information.

Norfolk

Target		Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Priority 1 - 4 hours for emergencies/Acute Cases										
85%	Numerator						32	56	34	36
	Denominator						32	56	34	36
	Performance						100.0%	100.0%	100.0%	100.0%
Priority 2 - 72 hours for urgent assessment										
85%	Numerator						193	246	177	134
	Denominator						199	251	197	178
	Performance						97.0%	98.0%	89.8%	75.3%

** Norfolk figures for Priority 1 and 2 are reported as an entire service. (under 18 and 18 and over)

Target		Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Priority 3 - 28 calendar days for routine assessments										
95%	Numerator					52	57	118	66	
	Denominator					53	59	120	74	
	Performance					98.1%	96.6%	98.3%	89.2%	

** Norfolk Priority 3 - Routine referrals is reported for under 18s.

GYW

Target		Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Priority 1 - 4 hours for emergencies/Acute Cases										
85%	Numerator	68	95	70	64	68	88	83	77	94
	Denominator	65	91	64	54	59	78	80	76	92
	Performance	95.6%	95.8%	91.4%	84.4%	86.8%	88.6%	96.4%	98.7%	97.9%
Priority 2 - 72 hours for urgent assessment										
85%	Numerator	42	40	28	34	32	31	20	52	42
	Denominator	41	33	23	29	27	26	19	51	41
	Performance	97.6%	82.5%	82.1%	85.3%	84.4%	83.9%	95.0%	98.1%	97.6%
Priority 3 - 28 calendar days for routine assessments										
85%	Numerator	330	343	385	387	313	343	412	319	381
	Denominator	244	266	307	319	264	249	349	256	304
	Performance	73.9%	77.6%	79.7%	82.4%	84.3%	72.6%	84.7%	80.3%	79.8%

** Great Yarmouth & Waveney figures are reported as an entire service. (under 18 and 18 and over)

Suffolk

Target		Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Priority 1 - 4 hours for emergencies/Acute Cases										
100%	Numerator	1	2	2	1	1	1	1	0	0
	Denominator	1	2	2	1	1	1	1	0	0
	Performance	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		
Priority 2 - 72 hours for urgent assessment										
98%	Numerator	1	5	10	2	3	3	4	0	2
	Denominator	2	5	10	2	3	3	4	0	2
	Performance	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%
Priority 3 - 28 calendar days for routine assessments										
95%	Numerator	35	21	18	50	33	49	86	95	86
	Denominator	80	80	94	102	57	97	92	99	87
	Performance	43.8%	26.3%	19.1%	49.0%	57.9%	50.5%	93.5%	96.0%	98.9%

** The CAMHS Service in Suffolk is joint run by NSFT and Suffolk Local Authority.