

**Compliance Team – Health Records**

Kestrel House  
 Hellesdon Hospital  
 Drayton High Road  
 Norwich  
 Norfolk  
 NR6 5BE

Tel: 01603 421687  
 Fax: 01603 421411

## FOI REQUEST NUMBER 286 2015

**Request**

Please provide me with an up to date Organisational Structure chart for Physiotherapy, Occupational Therapy, Speech & language Therapy and Radiography services including all manager names, contact details and job titles.

**Response**

Thank you for your recent request under the Freedom of Information Act.

The organisation charts that you have requested are not held by the organisation as standalone charts.

Radiography - Not applicable as Norfolk and Suffolk NHS Foundation Trust is a secondary mental health trust therefore we do not have this department.

Physiotherapy - The DCLL Central Physiotherapy service which provides inpatient physiotherapy services is not featured specifically in any Trust Organisational charts. This team is currently undergoing an internal review so there is no chart currently available. The contact name for this team is Loretta Burgess, Acting DCLL Central Physiotherapy Services manager.

There are several other NSFT Physiotherapists that provide Physiotherapy services to NSFT Community service users :-

NSFT Lowestoft Learning Disabilities Physio Team- Kerstin Langer (Physiotherapist) Suffolk Eating Disorders Services- Physiotherapist, Sue Redmond Suffolk Learning Disabilities- Physiotherapist Fiona Drew- Woolsey Suite St Clements

All staff can be contacted using the email address [firstname.surname@nsft.nhs.uk](mailto:firstname.surname@nsft.nhs.uk)

Occupational Therapy/Speech and Language Therapy - These Allied Health Professional roles sit within multidisciplinary teams rather than departments. We only have very limited numbers of these types of staff within the Trust as we are a secondary mental health trust.

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at [www.ico.gov.uk](http://www.ico.gov.uk).