

Compliance Team – Health Records

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FOI REQUEST NUMBER 283 2015

Request

I have attached a Freedom of Information request to this email. Could you acknowledge receipt of this email and I look forward to your answers within 20 working days

Response

Thank you for your recent request under the Freedom of Information Act.

This Trust is not an Acute Trust and we do not use Black alerts, so the answer to that part of the request is never. However, we do participate in System Resilience Groups and undertake capacity and escalation planning in cooperation with partner agencies.

The Trust's Resilience Manager has been in post since April 2014 and no major incidents have occurred since then. He advises that he has no record of any declared major incidents which may have occurred prior to that. He also advises that the following is the definition of major incident from the current guidance (NHS England Emergency Preparedness, Resilience and Response Framework 2015):

6.5.3 Major Incident

A major incident is any occurrence that presents serious threat to the health of the community or causes such numbers or types of casualties, as to require special arrangements to be implemented.

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at www.ico.gov.uk.