

Compliance Team – Health Records

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FOI REQUEST NUMBER 272-2015

Request:

1. Which services within your Hospital/Trust have missed the waiting times in line with the NHS Constitution for both Urgent and Non urgent patients?
2. How many weeks in total over the last 12 months have targets have been missed by each service?
3. What financial sanctions have been put on the Trust/Hospital for missed targets and how much has it cost the trust in the last 12 Months as a total and by department?
4. Why targets are being missed - Staffing, Demand, Capacity, Budget?

Response:

Norfolk and Suffolk NHS Foundation Trust is a Secondary Mental Health Trust.

NHS constitutions waiting times do not apply to mental health. Page 28 of the 'Handbook to the NHS Constitution' states 'The right to treatment is subject to various exceptions.

The following services are not covered by the right:

- Non-medical consultant-led mental health services;
- Maternity services; and
- Public health services provided or commissioned by local authorities.