

Compliance Team – Health Records

Kestrel House
Hellesdon Hospital
Drayton High Road
Norwich
Norfolk
NR6 5BE

Tel: 01603 421687
Fax: 01603 421411

FOI REQUEST NUMBER 271 2015

Request:

I am making this request under the Freedom of Information Act. I am currently doing some research regards the NHS and use of electronic systems within CCGs. Please can you supply information regards the following questions

1. What business intelligence benchmarking software they use(e.g. Dr Foster, CHKS?)
2. Do you currently use an real time A&E reporting system? If so which one?
3. Do you currently connect multiple data sources(e.g. SUS, Primary Care, Ambulance, Social Data)?
 - a. If so, which data do you current connect
 - b. If so, do you currently have a business intelligence system which connects these data sources?

Please note - I do not require any confidential information about the length of contracts or contract terms

If you administer FOI requests for more than one CCG, please complete for all the CCGs you look after.

Response:

Thank you for your recent request under the Freedom of Information Act. I apologise for the delay in responding. Norfolk and Suffolk NHS Foundation Trust is a secondary mental health trust so two questions were not applicable.

What business intelligence benchmarking software they use(e.g. Dr Foster, CHKS? **NHS Benchmarking club.**

Do you currently use an real time A&E reporting system? If so which one? **N/A**

Do you currently connect multiple data sources(e.g. SUS, Primary Care, Ambulance, Social Data)?

N/A

- a. If so, which data do you current connect
- b. If so, do you currently have a business intelligence system which connects these data sources?

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at www.ico.gov.uk.