

Compliance Team – Health Records

Kestrel House
Hellesdon Hospital
Drayton High Road
Norwich
Norfolk
NR6 5BE

Tel: 01603 421687
Fax: 01603 421411

FOI REQUEST NUMBER 262-2015

Request:

During each of the financial years (April to end of March) 2011/12, 2012/13, 2013/14, 2014/15 and during 2015/16 to date:

1. How many referrals from general practice did the memory clinic/service receive?
2. How long did patients wait, on average, from the time of referral by the GP to time of assessment in the memory clinic?
3. How many (and what proportion) of the referrals were diagnosed with dementia
4. How long did these patients wait, on average, from the time they were diagnosed to their first follow-up appointment?

Response:

I can confirm that the Trust holds information falling within the description specified in your request. However, current circumstances are that due to new computer systems being implemented identifying the data would take over 18 hours, as it would need to be a manual review. We estimate that the cost of complying with your request would exceed the appropriate limit specified in Section 12 of the Freedom of Information Act. The appropriate limit has been specified for central public authorities at £450. This represents the estimated costs of one person spending 3 ½ working days in determining whether the authority holds the information, and locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act the authority is not obliged to comply with a request where the appropriate limit is exceeded.

We anticipate that this situation will be remedied by the end of the year so may we suggest that you reapply in January if you still require the information.