

Compliance Team – Health Records

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FOI REQUEST NUMBER 259-2015

Request:

1. Do you use a smartphone/tablet at work?
2. Does your place of work supply that device?
3. Do you access work information from your personal smartphone/tablet?
4. Is there an application you can use to share documents that contain patient information? (If so, please state the name).
5. How much training have you had on how to use a personal device for work? (if none please state)
6. Do you have a shared device that stores confidential patient information in the workplace?
7. How do you ensure patient data is stored securely?
8. What steps has your trust taken towards becoming paperless by 2018?
9. Has the introduction of smart technology benefitted your workplace? If so, what benefits have you noticed?

Response:

1. A number of our clinical staff have been supplied with smartphones. We have not deployed tablets to clinical staff.
2. The Trust provides smartphones to clinical staff where required.
3. Personal devices are not permitted to access work information.
4. There is no application provided which enables this on mobile devices.
5. No training is provided as using personal devices for work is against policy.

6. PC/Laptops are provided in the workplace. PCs are frequently shared devices used to access EPR systems.
7. Policies are provided guiding staff on this. Laptop devices are fully encrypted.
8. Adoption of a new patient record system.
9. Staff are now able to access patient records from outside the workplace using laptops and a secure remote access system.