

Compliance Team – Health Records

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FOI REQUEST NUMBER 248 2015

Request:

Please can you reply with an organisational chart including the names, job titles and contact details (email or direct line) of all the directors, deputies, general managers and leads within the organisation that operate under the Communications, Engagement and Stakeholder Engagement field.

Thanks in advance for your help, it is greatly appreciated.

Response:

Thank you for your recent request under the Freedom of Information Act. I can confirm that all staff email addresses are firstname.surname@nsft.nhs.uk and can be contacted through the main telephone number 01603 421421. It is Trust policy to only provide senior managers names.

Leigh Howlett is the Director of Strategy and Resource who is responsible for the Communications Team – see attached organisation chart.

Robert Nesbitt is Company Secretary who is responsible for the Equalities and Engagement Manager and the Membership and Engagement Officer.

Jane Sayer is the Director of Nursing, Quality & Patient Safety who is responsible for the team Service User Engagement. Team members are listed below:

Lyn Skipper- IMROC and Recovery Lead is the overall Manager of service user involvement and engagement

Sharon Picken - Service User and Carer Involvement Lead- Norfolk and Suffolk
Service User and Carer Involvement Coordinator for Norfolk and Waveney
Youth Participation Lead

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at www.ico.gov.uk.

Communications

