

Compliance Team – Health Records

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FOI REQUEST NUMBER 239-2015

Request:

Please send us the information you hold on 'Did Not Attend' (DNA) rates in AFI/AAT and comparative data from other service lines.

Response:

I can confirm that the Trust holds information falling within the description specified in your request. However, current circumstances are that due to new computer systems being implemented identifying the data would take over 18 hours, as it would need to be a manual review. We estimate that the cost of complying with your request would exceed the appropriate limit specified in Section 12 of the Freedom of Information Act. The appropriate limit has been specified for central public authorities at £450. This represents the estimated costs of one person spending 3 ½ working days in determining whether the authority holds the information, and locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act the authority is not obliged to comply with a request where the appropriate limit is exceeded.