

**Compliance Team – Health Records**

Kestrel House  
Hellesdon Hospital  
Drayton High Road  
Norwich  
Norfolk  
NR6 5BE

Tel: 01603 421687  
Fax: 01603 421411

## FOI REQUEST NUMBER 198-2015

### Request and Response:

1. In the period between 1 April 2014 and 31st March 2015 please can you provide the following information on the total number of referrals:

- a) received - 9157
- b) assessed and accepted - 5441
- c) assessed and not accepted - 3716
- d) assessed, not accepted but referred elsewhere - **We do not hold this information within our electronic systems. To locate and collate this information from individual paper health records would be over the 18 hours appropriate time limit set under the Freedom of Information Act.**

and for how many of a), b), c) and d) elsewhere - **We do not hold this information within our electronic systems. To locate and collate this information from individual paper health records would be over the 18 hours appropriate time limit set under the Freedom of Information Act.**

- i. Was there a concern about any form of abuse or neglect
- ii. Was sexual abuse the primary concern
- iii. Was physical abuse the primary concern
- iv. Was emotional abuse the primary concern
- v. Was neglect the primary concern
- vi. Was the child on a Child Protection Plan

3. In your CAMHS area is a) sexual abuse b) physical abuse c) emotional abuse d) neglect - **We do not hold this information within our electronic systems. To locate and collate this information from individual paper health records would be over the 18 hours appropriate time limit set under the Freedom of Information Act.**

- i. Identified in the referral and initial assessment form? (Yes/No)
- ii. A reason for fast-tracking a child's access to CAMHS support? (Yes/No)
- iii. Identified in your policies on dealing with patients who Do Not Attend (DNA)? (Yes/No)

4. Please state your overall budget for the following periods:

- a. 1 April 2014 and 31st March 2015 – **the Trusts overall budget was £204,250,982**
- b. 1 April 2010 and 31st March 2011 - **the Trusts overall budget was £134,854,538. This refers to Norfolk & Waveney Trust as this was prior to the merger with Suffolk Mental Health NHS Partnership Trust.**

5. Please state the average waiting time between referral and assessment for the period 1 April 2014 and 31st March 2015. – 37.16 days

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at [www.ico.gov.uk](http://www.ico.gov.uk).