

Compliance Team – Health Records

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Request:

1. What Department(s) within the Trust (if any) are responsible for the analysis and management of information and producing Business Intelligence/Performance Management Reports? (eg – eHealth/ICT/Other?)
2. What are the current tools or softwares utilised by the Trust for the production of these reports? (eg – SAP/Crystal/Qlik/Microsoft/Cognos/etc?)
3. Who is responsible for Data Governance within the Trust and is there an applied set of Data Quality Policies and Procedures
4. What is the appropriate route for suppliers to engage with the Trust on the above services in terms of procurement – Are any existing frameworks/preferred supplier lists in place and if so how can these be applied to? (eg – GCloud/Achilles/Other?)
5. Are you able to provide the names of department leads responsible for Business Intelligence and Data Quality within the Trust?

Response:

1. The Contracts, Performance and Information Team
2. Main are QLIK, SQL and Microsoft
3. The Trust's Information Governance Lead is Richard Green, Security and Governance Manager, Information Governance Services. The Data Quality Lead is Tim Walsh, Information Manager.
4. Suppliers can engage with the Procurement Team based at Endeavour House in the first instance. The trust will look to use frameworks that are in place with the CCS (Crown Commercial Service) and the NHS Commercial Alliance. All opportunities for suppliers to be part of a framework are advertised within the Official Journal of the European Union (OJEU) or on Contracts Finder which can be found via the Gov UK website.
5. As Q3

