

Compliance Team – Health Records

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FOI REQUEST NUMBER 145 2015

Request:

Could you please send me the following information with regards to the organisation's Mobile Phones.

If there is more than one provider please split all the information including the annual average spend, number of users, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name
2. Annual Average Spend- Can you please provide me with the average annual spends over the 3 years. If this is a new contract can you please provide the estimated annual spend.
3. Number of Users- Number of connections for each network provider.
4. Duration of the contract- please state if the contract also include contract extensions for each provider.
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date i require the contract dates of the signed agreement.
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date i require the contract dates of the signed agreement. If the contract is rolling please state.
7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.
8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me the actual job title.
9. If the supply of mobile phones is provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the network provider.

10. Please can you provide me with the latest information- If the organisation's is currently out to tender please can you also state the approx. date of award along with the information above.
11. Also if contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?
12. If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

Response:

1. Vodafone and T-Mobile
2. Vodafone approx. £230,000 pa – T-Mobile £120,000 pa (This has now reduced in the last 3-4 months following an audit of the estate)
3. Vodafone now approximately 2,400 and T-Mobile 900 (Following an audit of the estate)
4. In general 24 months from the date of purchase and then rolls over at end of term
5. The majority of SIM's for both Vodafone and T-Mobile are currently out of contract, but excluding new any SIM's that have been purchased in the last two years, which are still in contract. It is impossible to list all of these as they are purchased on an as needed basis.
6. This has been answered in 4. And 5.
7. It has been in review for the last 6 months.
8. Dave Jones, Service Delivery Manager, 01603 421505
9. Our devices are supplied by the respective suppliers listed above
10. No it is not currently out to tender.
11. We are looking to move to a single supplier, with the least disruption to our staff.
12. No contract has been signed as at today 8th June 2015.