

Compliance Team – Health Records

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FOI REQUEST NUMBER 04 2015

Request:

- 1). How many employees do you have working at Hellesdon hospital?
- 2). What age range of patients are accepted?
- 3). What is a patients typical length of stay and how is this decided?

Response:

- 1). As at the 31st December 2014 the number of staff with Hellesdon Hospital as their base was 960
- 2). The wards here at Hellesdon cover a range of different services for adults. Therefore, the age range would be 18 years and over. However, please note that we also provide Older People Wards and Child and Adolescent Wards (CAMHS Tier 4) in other locations within the Trust so inpatients would be placed within the most suitable ward environment depending on their clinical needs.

3). Length of Stay Broken Down by Ward Type and Based on Discharges During Calendar Year 2014.

Ward Service Type	Max Length of Stays in Days
Adult Acute	469
Adult Continuing Support	461
Adult Low Secure	2185
Grand Total	3115

Ward Service Type	Min Length of Stays in Days
Adult Acute	0
Adult Continuing Support	28
Adult Low Secure	12
Grand Total	40

Ward Service Type	Average Length of Stays in Days
Adult Acute	40
Adult Continuing Support	148
Adult Low Secure	458
Grand Total	646

The Trust provides a complaints procedure to deal with complaints about the Trust's handling of requests for information. If you feel you need to make a complaint, in the first instance, you should contact a Non-Executive Director via the Chair of the Trust. If you feel you have exhausted our internal complaints procedure, you also have the right and may feel you wish to write to the Information Commissioner who can be contacted on telephone number 01625 545740 or at www.ico.gov.uk.